

Software Development:
#163
1099 E Champlain Ste A
Fresno CA 93720
Local: 559.433.3324
Toll Free: 1.877.Medigrate (1.877.633.4472)
Fax: 707.897.1510
Internet: <http://www.medigrate.com/>
E-mail: techsupport@medigrate.com

Medigrate™
Corporation
Medical Office Technology

Technical Support Documentation

#L001 - 'Required DLL MSVBVM50.dll Missing' message displays after inserting either the Workstation Applications CD or the System Database CD in the CD-ROM Drive

Product:	Electronic Office Installation and Overview
Level of Computer Knowledge Required:	User must know the location of the Windows System folder, and be able to register a file using Regsvr32.exe
Document Created:	4/4/2000
Information Modified:	4/4/2000

MSVBVM50.dll is a system file that already exists on most Windows computers. It is needed in order for the Electronic Office Installation and Overview programs to operate. If this error occurs, then it means that the file does not exist on your computer.

There are two ways to resolve this problem.

One method would be to skip the installation and overview program, and go directly to the setup program. The setup program on the Workstation Applications CD and the setup program on the System Database CD are each in a sub-folder named "EOInstall" on their respective CD's. The setup program its self is named "Setup.exe." With either CD in the CD-ROM Drive:

1. Click on the "Start" button on the Task Bar.
2. Select "Run" from the Start Menu.
3. Type "D:\EOInstall\Setup.exe" in the "Open:" field. NOTE: If you CD-ROM Drive letter is not "D" then substitute the correct drive letter for the letter "D."

This will launch the setup and installation program.

The other method, which will allow you to use the Electronic Office Installation and Overview programs, would be to copy the MSVBVM50.dll from the Workstation Applications CD (Disk 1) then register the program as follows:

1. Copy the MSVBVM50.dll file from the CD to your Windows System folder.
2. Using Windows Explorer, open your Windows System folder, then locate the file MSVBVM50.dll.
3. Right-click on the file MSVBVM50.dll.
4. Select "Properties" from the menu.
5. At the bottom of the "General" tab there is a section for "Attributes." Remove the check from the "Read-Only" box if it is checked.
6. Click on OK on the MSVBVM50.dll properties form.
7. Click on the "Start" button on the Task Bar.
8. Select "Run" from the Start Menu.
9. In the "Open:" field, type "regsvr32 " (do not include the quotes) then the complete path to your system directory and the file MSVBVM50.dll. On a Windows 95 machine, the information should look like:

Regsvr32 C:\Windows\System\MSVBVM50.dll

The path to the system folder will vary depending on the operating system, and whether the current operating system was installed as an upgrade or not.

10. Click on the "OK" button on the "Run" window.
11. Remove the CD from your computer, then put the appropriate CD back in the CD-ROM drive again. The Electronic Office Installation and Overview program should automatically launch.