

Software Development:
#163
1099 E Champlain Ste A
Fresno CA 93720
Local: 559.433.3324
Toll Free: 1.877.Medigrate (1.877.633.4472)
Fax: 707.897.1510
Internet: <http://www.medigrate.com/>
E-mail: techsupport@medigrate.com

Medigrate™
Corporation
Medical Office Technology

Technical Support Documentation

#UI001 – Possible files not removed during uninstall

Product:	Electronic Office
Level of Computer Knowledge Required:	User must know the location of the Windows System folder
Document Created:	8/25/1999
Information Modified:	3/30/2001

When Electronic Office has been completely uninstalled from a computer, it is possible that the Windows uninstaller did not remove all of the files that are no longer needed. If these files remain on your computer, they should be removed prior to reinstalling Electronic Office.

These files will be located in your Windows System folder:

- ?? \EORefs\Medique.exe (This entire folder and file can be deleted from your Windows System folder)
- ?? EORefs.exe
- ?? Faxman32.exe
- ?? FmFaxDrv.drv
- ?? Medifax.dll
- ?? All files that begin with "EO" and end with ".ico"

These files will be located in your Windows folder:

- ?? Electronic Office.bmp
- ?? Medigrate Corporation.bmp
- ?? EO_Spl.ash

In addition, the FaxMan Medigrate printer should be deleted from your Printers folder if it exists. Shortcuts to the Workstation Applications Menu and/or Utilities Menu may also need to be removed from your desktop.
