

Software Development:
#163
1099 E Champlain Ste A
Fresno CA 93720
Local: 559.433.3324
Toll Free: 1.877.Medigrate (1.877.633.4472)
Fax: 707.897.1510
Internet: <http://www.medigrate.com/>
E-mail: support@medigrate.com

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Technical Support Documentation

#WXP001 – 'Library Missing' Error when opening Data Maintenance and Reports or Provider Quickview on a workstation with WindowsXP

Products:	Data Maintenance and Reports; Provider Quickview
Level of Computer Knowledge Required:	N/A
Document Created:	04/22/2002
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During the initial testing of Electronic Office, a compatibility issue has surfaced regarding a Windows Add-In that is used by the Data Maintenance and Reports and Provider Quickview modules. This add-in has been present in all 32-bit versions of Microsoft Windows since, and including, Windows 95. However, Microsoft has not included it in WindowsXP, and there is no comparable add-in for WindowsXP.

Until this issue is resolved, the Data Maintenance and Reports and Provider Quickview modules of Electronic Office will not be compatible with WindowsXP. This issue is expected to be resolved, by May 31, 2002. At that time, additional compatibility testing will take place, and a final statement regarding compatibility with WindowsXP will be released.
